

2014 ESP Program Year Cancel Rules – New and Used Core Plans, Diesel EngineCARE, Diesel EngineCARE Plus, Medium Duty Plans, RentalCARE, Powertrain Wrap Coverage Plans

State	Cancel Fee	Timeframe for a "Full Refund" - no claims - less cancel fee	Timeframe for "Full Refund" - no claims - no cancel fee	Timeframe for "Pro Rata" Refund - less cancel fee	State penalty if refund is not made within state guidelines
Alabama	\$25.00	n/a	30	31	10% of refund amount – 45 days
Alaska	\$75.00	30	n/a	31	n/a
Arkansas	\$75.00	30	n/a	31	n/a
Arizona	\$75.00	30	n/a	31	n/a
California	lesser of \$25 or 10% of purchase price	n/a	a. 60 w/o claim, full refund b. 60 w/claim, Pro Rata	61	n/a
Colorado	\$75.00	30	n/a	31	n/a
Connecticut	\$75.00	30	n/a	31	n/a
Delaware	\$75.00	30	n/a	31	n/a
DC	\$75.00	30	n/a	31	n/a
Florida	\$0.00	n/a	60	61-90% Pro Rata, no fee	n/a
Georgia	\$75.00	30	n/a	31	n/a
Hawaii	\$75.00	n/a	30	31	10% of refund amount – 45 days
Idaho	\$75.00	30	n/a	31	n/a
Illinois	lesser of \$50 or 10% of purchase price	30	n/a	31	n/a
Indiana	\$75.00	30	n/a	31	n/a
Iowa	\$75.00	30	n/a	31	n/a
Kansas	\$75.00	30	n/a	31	n/a
Kentucky	\$75.00	30	n/a	31	n/a
Louisiana	\$50.00	30	n/a	31	n/a
Maine	\$0	n/a	30	31, no cancel fee	10% of refund amount – 45 days
Maryland	\$75.00	30	n/a	31	n/a
Massachusetts	\$75.00	30	n/a	31	n/a
Michigan	\$75.00	30	n/a	31	n/a
Minnesota	\$75.00	n/a	30	31	10% of refund amount – 45 days
Mississippi	\$75.00	30	n/a	31	n/a
Missouri	\$50.00	n/a	30	31	10% of refund amount – 45 days
Montana	\$75.00	30	n/a	31	n/a
Nebraska	\$75.00	30	n/a	31	n/a
Nevada	\$75.00	n/a	30	31	10% of refund amount – 45 days
New Hampshire	\$75.00	30	n/a	31	n/a
New Jersey	\$75.00	30	n/a	31	n/a
New Mexico	\$75.00	n/a	30	31	10% of refund amount – 60 days
New York	\$75.00	n/a	30	31	10% of refund amount – 30 days
North Carolina	lesser of \$75 or 10% of purchase price	n/a	n/a	1	n/a
North Dakota	\$75.00	30	n/a	31	n/a
Ohio	\$75.00	30	n/a	31	n/a
Oklahoma	\$75.00	30	n/a	31	n/a
Oregon	\$75.00	30	n/a	31	n/a
Pennsylvania	\$75.00	30	n/a	31	n/a
Rhode Island	\$75.00	30	n/a	31	n/a
South Carolina	\$75.00	n/a	30	31	10% of refund amount – 45 days
South Dakota	\$75.00	30	n/a	31	n/a
Tennessee	\$75.00	30	n/a	31	n/a
Texas	\$50.00	n/a	30	31	10% of refund amount – 45 days
Utah	\$75.00	30	n/a	31	n/a
Vermont	\$75.00	n/a	30	31	n/a
Virginia	\$75.00	30	n/a	31	n/a
Washington	\$25.00	n/a	30	31	10% of refund amount – 30 days
West Virginia	\$75.00	30	n/a	31	n/a
Wisconsin	\$0.00	n/a	30 with or without claims	31, no cancel fee	10% of refund amount – 45 days
Wyoming	\$75.00	n/a	30	31	10% of refund amount – 45 days

Note: Refer to www.fmcdealer.com for specific plan year cancel rules.